



CENTRICITY UPGRADE UPDATES



You have all heard that the new release of Centricity Practice Solution (formerly Centricity Physician

Office 2006) will be released at the end of this year.

This release will be the first from GE to integrate clinical and financial data to bridge the divide between office and exam room, in turn lowering expenses and improving patient care.

Strategic Business Systems is committed to keeping you informed and we want you to be able to plan appropriately for an upgrade filled with incredible feature enhancements!

Upgrade Benefits include the following:

- Overall new look and feel with rounded edges and cleaner screens.
- Single Application Level Logon; users will not have to log off to change users.
- New Patient Information Screen includes several new fields, including, 3rd Phone number field, Patients preferred name, Alternate Address capabilities and patients preferred contact method.
- Users of both PM and EMR will have a common schedule with the ability for clinicians to view their "desktop".
- Users of both PM and EMR will no longer have an HL7 Interface between the PM and EMR products. Information will be maintained in a single database, eliminating the need for this interface.
- Users of both PM and EMR will have shared flags (sticky notes).
- Users of both PM and EMR will have a common Administration component to include a single place to set up Doctors, Insurance Carriers, Appointment Types, etc., eliminating the need for dual data entry and maintenance.

And, finally... IMPROVED COLLECTIONS COMPONENT! **The new features include:**

- Guarantor based Collection Letters (setting in Application tab)

- Ability to update multiple visits in collections with a single entry!
- Next Contact Date can be set to automatically move clients through collections processes by setting defaults on the Collection Statuses in Administration.
- Fully Functioning Payment Plans.
- A new Visit Status called "Bad Debt" has been added that will allow users a new ability to write-off accounts to "bad debt" with a setting in Security to prohibit scheduling an appointment for patients that have even a single visit with the status of bad-debt.

Centricity Practice Solution will require an upgrade to Microsoft's SQL 2005 version. So please keep this in mind as it will be an integral part of your planning and budgeting process.

Centricity Practice Solution upgrade is still in testing and development. SBS has received a "Beta" version so that we can test our add-on products, custom report packages, and develop an Upgrade training program for all of you to learn the new features. We will keep you posted on the progress so that you will be the first to know when the upgrade is available.

ADD-ON PRODUCTS:

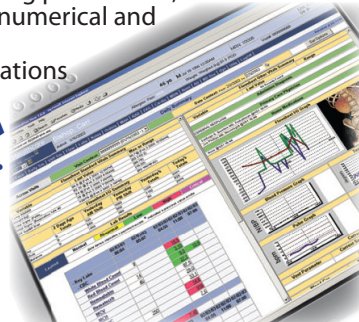
MOBILITY:

It's the newest and most sought-after product on the market. Mobility allows physicians to remotely capture charges from the hospital or from an exam room, access patient demographics from anywhere, view their appointments, and lots more, just from the palm of their hand.

ANALYTICS:

Newly available Centricity Analytics (formerly Practice Insight). This add-on product utilizes common Excel functionality, including pivot tables, to allow the user to create numerical and graphical representations of data.

COMING SOON!



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DATES TO REMEMBER:

October 24-27, 2006...
TAFP -
Gatlinburg, TN
(Gatlinburg Convention Center)

October 27-29, 2006...
MS Primary Health Care
Association - Tunica, MS

November 11, 2006...
MAFP Fall Conference -
Tunica, MS
(Grand Casino Resort)

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CRUCIAL UPDATES FOR CENTRICITY

2007 Medicare Fee Schedule for PM

Please contact our Sales department to schedule this upgrade.

ICD-9 & CPT Codes for PM (Annually)

Procedure and Diagnostic codes that should be implemented to avoid any clearinghouse rejections. ICD released in October and CPT releasing January.

Quarterly Update for EMR

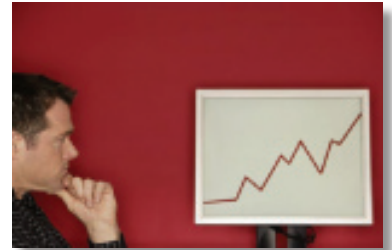
The September 2006 Q3 KnowledgeBase Update for EMR has been released and is now available. This is a complete code set update and includes revised ICD-9 codes which meet current coding regulations. The update includes updated Medication Reference, Interaction information, and formularies.

DID YOU KNOW

SET UP INSURANCE CARRIERS TO GO ELECTRONICALLY

Below is the instructions on how to obtain the electronic CPID identification numbers for your insurance carriers through Mckesson:

1. Log onto website:
www.transactions.mckhboc.com
2. Select Payor Connection
3. Scroll down to the section Claims and Remittances
4. Select Professional Commercial or Professional State then select Report
5. The list of insurances will load
6. It will look like:



P/P	ST	PAYOR	INTERMEDIARY	AG	TEST	EMC CPID	PAPER CPID	SURCH
		1199 NATIONAL BENEFIT FUND		N	N	5405	1360	N/A

7. Column **AG** - If a "Y" is there an enrollment agreement needs to be filled out
8. Column **Test** - If a "Y" is there a Test claim needs to be sent first
9. Column **EMC CPID** - is the electronic identification number that needs put in the EDI tab of your insurance carrier
10. Column **PAPER CPID** - is the identification number that needs to be put in the EDI tab of your insurance carrier if you want Mckesson to drop these claims to paper and mail directly to the payor

TRAINING SCHEDULE

CENTRICITY TRAINING SCHEDULE SOON



Do not forget that we offer free New Employee Training to your staff! This will be conducted at Strategic facilities so please call our Sales Department for details.

IN ADDITION, WE OFFER REMOTE TRAINING UPON REQUEST

In addition, we offer Remote Training upon request. If you need further information regarding our training schedules please contact our Sales Department at (888) 250-3056.

CENTRICITY KEYBOARD SHORTCUTS

PRACTICE MANAGEMENT SHORTCUTS



Practice Management Shortcuts

General Product use

- TAB** Moves you from field to field
- SHIFT + TAB** Moves you backward one field
- F1** Opens the Online Help
- F2**
- Opens a calculator from any currency field. The **Paste** function on the calculator will populate the field with the results of the calculation
 - Opens a calendar from various date fields. Double-clicking the desired date field populates the field with the current date. In the **Visit** window-**Charges** tab, you must be in an edit mode in the field you want to access the calendar in
- F3** Opens **Search** window
- F4**
- Opens the **Billing Criteria** window when the **Billing** component is being used
 - Opens the **Transaction Management Criteria** window when the **Charge Management** component is being used
 - Opens the **Charge Management Criteria** window when the **Charge Management** component is being used
- F5** Refreshes or updates a window, including the schedule
- F9** Fills in a search field with (all)

Transaction Distribution window

- F6** Automatically populates the **Allowed** amount fields
- ALT + N** Opens a new **Transaction Distribution** window
- right-click on column header** Shows column properties and their behaviors.

Payment Entry component

- equal (=)** Auto populates the full amount of monies to be applied against a visit

Reports component: Date field

- F12** Today
- F2** Calendar
- Closing [+ or -] along with the [desired # of days]
- CTRL** Toggles between the ability to either preview or print
- %** Indicates a wildcard search when using the search windows
- + or -** Moves the date either forward or backward one day at a time
- CTRL + P** Opens the selected patient's demographic information
- CTRL + I** Checks in the selected patient when using **Scheduling** component

Visit window-Charges tab

- F10** Opens **Diagnosis Entry** window
- F11** Opens **Charge Entry** window

Charge Entry window

- F10** Opens **Diagnosis Entry** window
- F11** Selects **Next**
- F6** Opens **View Procedures** window

Diagnostic Entry window

- F10** Selects **Next**

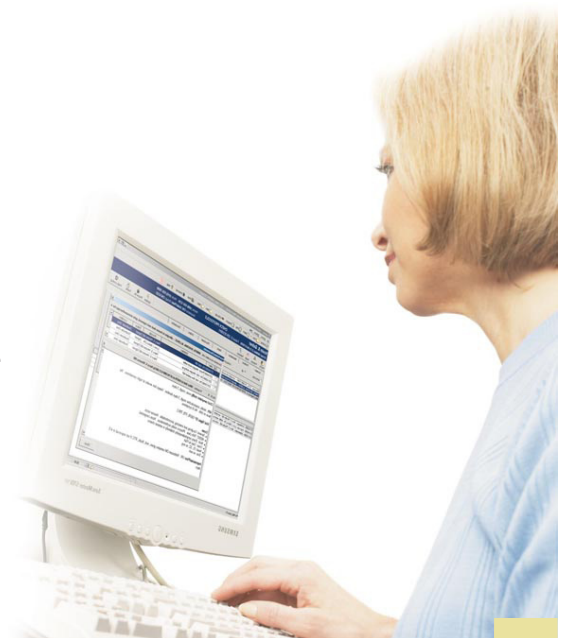
Accounts Receivables, Collections, EDI Submission Management and EDI Response Management

- F4** Opens the **Charge Entry** window



CENTRICITY KEYBOARD SHORTCUTS**ELECTRONIC MEDICAL RECORDS SHORTCUTS**

CTRL + P	Print
F1	Help
Help Appointments tab	
CTRL + F	Find patient
CTRL + H	Open chart for the appointment
CTRL + D	View appointment details
Documents tab	
CTRL + N	Organize documents
CTRL + R	Route document
CTRL + O	<i>On Hold document:</i>
	• Opens document for editing
	<i>Unassigned document:</i>
	• Opens chart to document view
CTRL + J	Append to document
ALT + E	Edit document
CTRL + S	Sign unsigned documents
CTRL + X	Remove document
CTRL + <	Open selected document in a separate viewer window
CTRL + TAB	Jump from one open viewer window to the next
CTRL + SHIFT + . [period]	Close open view windows and return to the Chart or Desktop
About_flags tab	
F11	View flags
F12	New flag
SHIFT + CTRL + O	Open flag
SHIFT + CTRL + R	Reply to flag
SHIFT + CTRL + F	Forward flag
SHIFT + CTRL + C	Convert flag to a document
SHIFT + CTRL + X	Remove flag
CTRL + N	Organize flags
Navigation	
ALT + G	Go Menu
ALT + A	Actions Menu
ALT + O	Options Menu
ALT + H	Help Menu
CTRL + TAB	Go to next module
CTRL + SHIFT + TAB	Go to previous tab
F6	Go to next window pane
SHIFT + F6	Go to previous window pane
F8	Go to next tab
SHIFT + F8	Go to previous tab



CLEARINGHOUSE RELEASES

Visit THIN at www.thinedi.com/news.htm



Strategic Business Systems works together with THIN so that you can easily submit claims electronically for processing. They provide real-time response reports so you can monitor your electronic claims submissions and can receive claims from virtually any provider of healthcare service in the U. S.

Check their "Latest News Releases" regularly so that your office has the most up-to-date clearinghouse information. Visit THIN's website at www.thinedi.com/news.htm to ensure that your EDI Claims are submitting correctly, or call our Support Department and we'll be happy to assist you.

YOUR BILLING SERVICE NEEDS

Strategic Physician Services, Inc. can help manage the business side of your practice by providing you with our medical billing services. We find that top quality tools and well-trained staff lead to the best results-better medicine and better profits. That is what we accomplish for our customers. We offer a variety of highly personalized services specifically designed to

meet the needs of individual and small group practices, **including the following...**

- Printed Monthly Statements,
- Insurance Billing and Collections, and also...
- Patient Collections

To inquire about pricing plans please contact our Sales Department at (888) 250-3056.



Visit our website at www.strategicphysician.com

"We are the Support People"

Strategic Business Systems, Inc. (SBS) has partnered with companies such as GE Healthcare, Microsoft Dynamics and HP to provide your business with a complete turn-key solution to meet any need for your medical practice. We have been in business since 1988 with experience in providing training and support to your area practice.

SBS is an exclusive value added reseller of GE Healthcare's Centricity Practice Solution (Practice Management and Electronic Medical Records). It is designed for primary care and specialties that can be customized to fit all of your needs. For more than 100 years, healthcare providers worldwide have relied on GE Medical Systems for medical technology. So no matter what challenges your healthcare system faces, you can always count on SBS and GE to help you deliver the highest quality healthcare. In addition, through Microsoft's latest technology we can bring you a comprehensive business management solution built on a highly scalable and affordable platform of Microsoft Dynamics technologies.

We have products to ensure you have a successful medical practice. The practice environment you choose can determine your professional and financial success, as well as the kind of care you provide your patients. We can help you balance the needs of work and life.



GE Healthcare

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